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Day 5 Course hours 09:00h 17:30h Delivery method: Duration in hours: 09:00 Evaluation of assignment results and feedback on day-4 Instruction

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The ITIL Practitioner Support and Restore Specialization (ITSR) certification is ideal for resellers planning to provide ITIL service support.

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- Agree and Define (ITIL Practitioner Support and Restore Certification) 1 vote.

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Course overview: Kombineerib varasemad "Incident Management and Service Desk" ning "Problem Management" kursused. Valmistab osaleja ette EXIN-i

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The Itil Community Forum: Forums Forum "ITIL Practitioner in Support and Restore," already follow the new terminology, philosophy, and organizational

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Practitioner: Support and Restore (IPSR) Course Description: Schedule: Download PDF Course Content

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ITIL Training Practitioner Course in Support and Restore for Incident, Problem Management and Service Desk Function

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This new program replaces the individual Service Desk / Incident management & Problem Management Practitioner courses. It focuses on the implementation, management

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Familiar with use of CA Service Desk, ServiceNow, ITIL Practitioner Support & Restore (2010) ITIL Intermediate in Continuous Service Improvement (2015)

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